



## 2025 MAACCE Conference

### *DESE High School Equivalency Program Highlights*

# Agenda



- Missouri High School Equivalency (HSE) Program Overview
  - Missouri HSE Test Eligibility Requirements
  - Missouri HSE Test Identification Requirements
  - Missouri HSE Testing Center Policies
- Missouri HSE Vendors Overview
- Missouri HSE Website Overview
- Q & A Session



# HSE Program Overview



- Oversee Missouri's HSE Test Service and Credentialing Service Contracts
- Approve/Manage Missouri's HSE Test Centers
  - 23 GED® public test centers
  - 45 HiSET® public test centers
  - 37 HiSET® restricted test centers at correctional facilities
- Maintain Missouri's HSE Policies & Requirements
  - Missouri HSE Examination Eligibility Requirements
  - Missouri HSE Examination Identification Requirements
  - Missouri HSE Testing Center Policies
  - TotalTranscript

# HSE Program Overview



- **Missouri HSE Examination Eligibility Requirements**

- **Residency:** Candidates must be a resident of Missouri to take the HSE exam.
- **Age:** Typically, candidates may only take the HSE exam if they are 17 years of age or older. However, if candidates are younger than 17 years of age, they may take the HSE exam if approved by the Missouri HSE Office for an HSE Age Waiver after meeting one of the conditions set by the Missouri State Board of Education.
  - HSE Age Waiver Application can be found at [hse.mo.gov](https://hse.mo.gov).

# HSE Program Overview



- **Missouri HSE Examination Eligibility Requirements (continued)**

- **Test Preparation or Instruction:** Missouri does not have any test preparation or instruction requirements to take the initial test at a testing center. However, instruction is encouraged before retesting. \*Note: The GED® online proctored exam does have a practice test requirement set by the test publisher.



# HSE Program Overview



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- **Missouri HSE Examination Eligibility Requirements (continued)**

- **Identification:** Candidates must present identification on test day.
  - Missouri Positive Identification Requirements for the High School Equivalency Examination can be found at [hse.mo.gov](https://hse.mo.gov).
  - With few exceptions, ID documents must
    - ❖ be an original document, photocopied documents are not acceptable; and
    - ❖ show the test-taker's full name — exactly as it appears in the test publisher's system.
  - **Outdated or expired IDs will not be accepted.**



[hse.mo.gov](https://hse.mo.gov)

# HSE Program Overview



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- **Missouri HSE Examination Eligibility Requirements (continued)**

- **Acceptable forms of ID include:**

- ❖ Permanent or temporary Missouri license (Driver, Nondriver, Intermediate, Commercial or Instruction (learners) permit),
    - ❖ U.S. passport or passport card and Missouri address in the test publisher's system as proof of residency,
    - ❖ U.S. military ID and Missouri address in the test publisher's system as proof of residency, or
    - ❖ Tribal ID and Missouri address in the test publisher's system as proof of residency.

- Examinees without acceptable ID **WILL NOT** be permitted to test and will forfeit fees.

- Identification requirements for online proctored exams may vary.

# HSE Program Overview



- **Missouri HSE Testing Centers Policies** for computer-based testing and paper-based testing at state-approved (HSE) sites in Missouri can be found at [hse.mo.gov](https://hse.mo.gov) on the Test Centers page.
  - Calculator Policy
  - Formula Sheet Policy
  - Scratch Paper Policy
- **Online proctored testing policies** are determined by the test publisher and may differ from the state's testing center policies.
  - Take the Online GED® Test
  - Guide to Online Proctoring with PSI for HiSET® Test Takers



# HSE Program Overview



- **TotalTranscript™**

- Missouri HSE candidates may combine current-series GED® and HiSET® subtest scores through DiplomaSender's TotalTranscript™ feature to achieve an HSE credential.
  - ☐ Candidates may take subtests for either exam in any order.
  - ☐ Passing scores will remain the same, 145 minimum per subtest for GED® and a minimum score of 8 and an average of 9 for HiSET® (minimum 2 for the essay on HiSET® Language Arts Writing).
- Candidates wishing to utilize the TotalTranscript™ feature are responsible for paying all fees for both exams, including the state administration fee.
- Details can be found at [hse.mo.gov](https://hse.mo.gov) on the FAQs page.

# HSE Program Vendors



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- **State-Approved HSE Exam Vendors**
  - GED Testing Service® LLC - GED® (General Educational Development Test)
  - PSI Services LLC - HiSET® (High School Equivalency Test)
- **HSE Data Management and Document Processing Service Vendor**
  - DiplomaSender



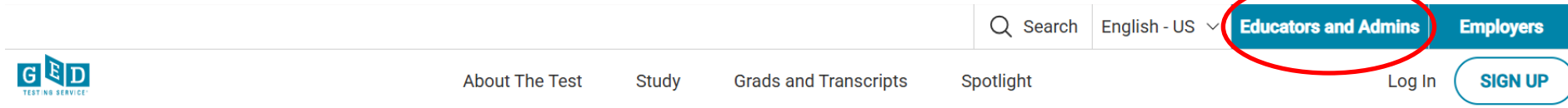
# HSE Program Vendors

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- **GED® (General Educational Development Test)**

- [GED.com](https://www.ged.com)
- Provided by GED Testing Service® (GEDTS) and Pearson VUE
- GED.com – [Educators and Admins](#)



- [GED Manager™ & GEDPrep Connect™](#)-online portal designed to help educators manage their students and programs
  - ❑ Training may be requested by contacting the GED® State Relationship Manager, [Elizabeth.Lanphear@ged.com](mailto:Elizabeth.Lanphear@ged.com).
  - ❑ Programs are responsible for maintaining their class site locations and instructor accounts with the GED® State Relationship Manager, [Elizabeth.Lanphear@ged.com](mailto:Elizabeth.Lanphear@ged.com).

# HSE Program Vendors



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- **GED® Adult Education Program Staff Support**

- Liz Lanphear, GED Testing Service® State Relationship Manager
- [Elizabeth.Lanphear@ged.com](mailto:Elizabeth.Lanphear@ged.com)
- 1-913-283-0121



- **GED® Test Taker Support**

- 1-877-EXAM-GED (1-877-392-6433)
- [Help@ged.com](mailto:Help@ged.com)
- Chat at [GED.com](https://ged.com)

- **GED® Test Taker Accommodations Support**

- [accommodations@ged.com](mailto:accommodations@ged.com)
- [https://ged.com/about\\_test/accommodations/](https://ged.com/about_test/accommodations/)

# HSE Program Vendors

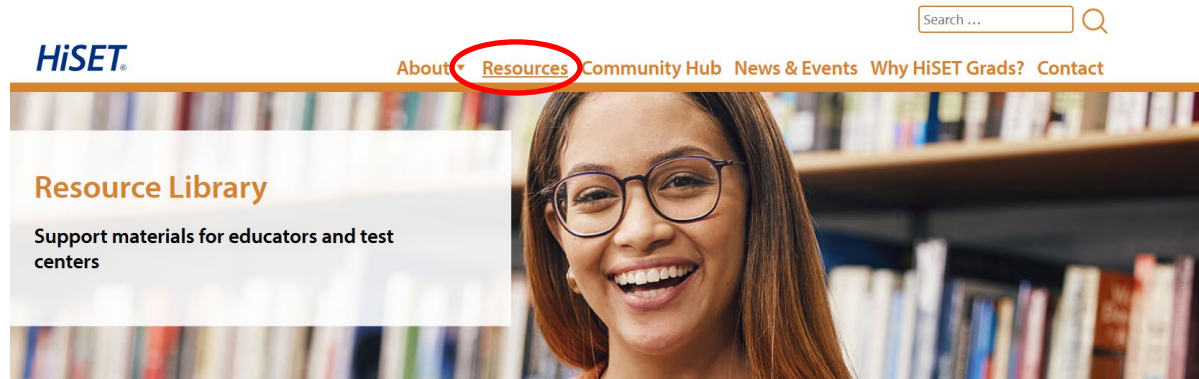


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**HiSET**®

- **HiSET® (High School Equivalency Test)**

- Provided by PSI Services LLC
- [HiSET.org](https://www.hiset.org) (Rebranding of website coming in July 2025)
- [HiSET.org](https://www.hiset.org) – [Resource Library for Educators and Test Centers](https://www.hiset.org/resources)



- **\*NEW\*** Missouri now allows six (6) attempts per HiSET® subtest per calendar year (January-December)

# HSE Program Vendors



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**HiSET®**

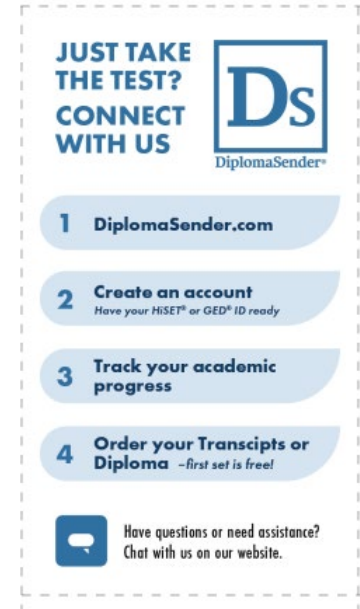
- **HiSET® Adult Education Program Staff Support**
  - HiSET® Support Form – request excused absences, report scheduling issues, voucher issues, etc.
- **HiSET® Test Taker Support**
  - 1-855-MyHiSET (1-855-694-4738)
  - HiSETsupport@psionline.com
- **HiSET® Accommodations Support**
  - 1-800-367-1565 ext. 6750 (M-F 8 a.m.-5 p.m.)
  - eaalerts@psionline.com (for faster service with scheduling, use the 800 number)
  - <https://hiset.org/hiset-test-accommodations/>

# HSE Program Vendors



- **DiplomaSender**

- DESE partners with DiplomaSender to provide HSE data management and HSE document processing services.
- Each student who successfully passes an HSE test battery is awarded one free HSE certificate and one free HSE transcript through DiplomaSender.com.
  - Students must take action to order their complimentary documents.
  - The complimentary documents for Missouri DOC students are automatically sent to the DOC Education Supervisor at the central office in Jefferson City.



# HSE Program Vendors



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DiplomaSender.com

JUST TAKE  
THE TEST?  
CONNECT  
WITH US



1 DiplomaSender.com

2 Create an account  
Have your HiSET® or GED® ID ready

3 Track your academic  
progress

4 Order your Transcripts or  
Diploma -first set is free!



Have questions or need assistance?  
Chat with us on our website.



- **DiplomaSender Adult Education Program Support**
  - Chat: [DiplomaSender.com](https://DiplomaSender.com)
  - [DiplomaSender Contact Cards](#) for HSE Test Takers
- **DiplomaSender Test Taker Support**
  - Chat: [DiplomaSender.com](https://DiplomaSender.com)
  - Test Takers can request a call via the Chat feature located in the bottom right corner of the webpage.





## • Transferring Out-of-State HSE Scores

### GED® Test Score Transfer to Missouri

1. Test Taker must log in to their GED® account at [GED.com](https://GED.com). Once logged in, Test Taker should click the (test taker's) *initials* in the top right corner of the home page, click *Edit Profile* on the drop-down menu, and change their out-of-state address to their current Missouri mailing address.
2. Request that out-of-state GED® test scores be transferred to Missouri
  - a) Student Advocate may send an email to [Elizabeth.Lanphear@GED.com](mailto:Elizabeth.Lanphear@GED.com) requesting that out-of-state GED® test scores be transferred to Missouri. Include the following test taker information:
    - Full Name as listed in the test taker's GED® account,
    - Name of State where previous GED® exams were completed, and
    - GED® ID# (preferred) found in the test taker's GED® account OR Date of Birth.

OR

- b) Test Taker may send an email to [hse@dese.mo.gov](mailto:hse@dese.mo.gov) requesting that out-of-state GED® test scores be transferred to Missouri. Include the following test taker information:
    - Full Name as listed in the test taker's GED® account,
    - Name of State where previous GED® exams were completed, and
    - GED® ID# (preferred) found in the test taker's GED® account OR Date of Birth.

Questions about transferring GED® test scores to Missouri can be directed to Liz Lanphear at [Elizabeth.Lanphear@GED.com](mailto:Elizabeth.Lanphear@GED.com).

# HSE Program Vendors



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**HiSET**®

## • Transferring Out-of-State HSE Scores (continued)

### ○ HiSET® Test Score Transfer to Missouri

1. Test Taker must create a separate myHiSET account at [HiSET.org](https://www.hiset.org) with a current Missouri mailing address.
  - [How to Create Your myHiSET Account](#)
2. Request that out-of-state HiSET® test scores be transferred to Missouri
  - a) Student advocate may submit a [HiSET Support Form](#). On the form, select Merge Account Request as the area of need and include the following information in the description field:
    - Full Name as listed in the test taker's HiSET® account,
    - Name of State where previous HiSET® exams were completed,
    - Previous State HiSET® ID#, and
    - Missouri HiSET® ID#.

OR

- b) Test Taker may send an email to [hse@dese.mo.gov](mailto:hse@dese.mo.gov) requesting that out-of-state GED® test scores be transferred to Missouri. Include the following test taker information:
    - Full Name as listed in the test taker's HiSET® account,
    - Name of State where previous HiSET® exams were completed,
    - Previous State HiSET® ID#, and
    - Missouri HiSET® ID#.

The logo for Missouri HSE, featuring a stylized torch with a flame above the text "Missouri HSE".  
**Missouri**  
**HSE**

Questions about transferring HiSET® test scores to Missouri can be directed to HiSET® Customer Service at 1-855-694-4738.

[hse.mo.gov](https://www.hse.mo.gov)

# HSE Website Overview



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[hse.mo.gov](https://hse.mo.gov)

## High School Equivalency (HSE)



*Photo courtesy of Literacy KC AEL Program*

### High School Equivalency

A High School Equivalency (HSE) certificate is comparable to a traditional high school diploma to obtain employment or pursue education and training in Missouri. The Missouri State Board of Education approves two HSE tests in Missouri:

- the GED® (General Educational Development) Test, provided by GED Testing Service (GEDTS®); and
- the HiSET® (High School Equivalency Test), provided by PSI Services.

## College and Career Readiness

- Adult Education & Literacy (AEL)
- Career and Technical Education
- Curriculum
- High School Equivalency
  - Test Takers
  - Accommodations
  - Age Waiver
  - FAQs
  - Order Certificates and Transcripts
- Third Parties Requesting HSE Documents or Education Verification
- Test Centers
- Resources
- Contact Us
- Lifeskills
- MO LEAP
- Missouri Career Pathways
- School Counseling
- Student Health and Wellness



## College and Career Readiness

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- Career and Technical Education
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  - Third Parties Requesting HSE Documents or Education Verification
  - Test Centers
  - Resources
  - Contact Us





- **GED® / HiSET® Exam Comparison Chart**

- Description
  - [GED® About the Test](#)
  - [HiSET®-Test at a Glance \(TAAG\) Information Brief](#)
- Fee Structure
- Minimum Passing Score
- Retake Policy
- Exam Notes
- Link to DiplomaSender for High School Equivalency Certificate/Transcript Orders
- Links to Test Publisher Sites for additional information
- **\*NEW\*** Link to list of programs that provide [HSE test fee assistance](#)

- **Legislation Overview**

- Links to Missouri specific HSE rules and statutes

## College and Career Readiness

- **Adult Education & Literacy (AEL)**
- **Career and Technical Education**
- **Curriculum**
- **High School Equivalency**
  - **Test Takers**
    - **Accommodations**
    - **Age Waiver**
    - **FAQs**
  - **Order Certificates and Transcripts**
- **Third Parties Requesting HSE Documents or Education Verification**
- **Test Centers**
- **Resources**
- **Contact Us**



## High School Equivalency for Test Takers

### GED®/HiSET® Testing in Missouri

#### Schedule Your Exam

To take the GED® or HiSET® exam, **you must schedule an appointment in your test taker account with the test publisher.** The information provided below regarding testing centers is for your convenience and in case you want to contact a test center directly. However, they will not be able to schedule an exam for you; you must do that in your GED® or HiSET® account.

- Create a GED® account at [GED.com](https://www.ged.com)
- Create a HiSET® account at [HiSET.org](https://www.hiset.org)

#### Find Testing Centers

Use the map below to find an approved center near you. Click on a testing center bubble to see which tests are offered (GED® or HiSET®) and contact information.

[Find GED® Testing Centers](#)

[Find HiSET® Testing Centers](#)

#### Find Preparation Classes

In Missouri, you do **not** have to take a class before taking the HSE exam. However, some people prefer to take classes to prepare for their exam. Adult Education & Literacy programs around the state offer FREE high school equivalency preparation classes. Visit [ael.mo.gov](https://ael.mo.gov) for eligibility requirements and a list of program locations.

## College and Career Readiness

- Adult Education & Literacy (AEL)
- Career and Technical Education
- Curriculum
- High School Equivalency
- Lifeskills
- MO LEAP
- Missouri Career Pathways
- School Counseling
- Student Health and Wellness



Administrative Memos



Webinars







DESE Application Sign-In (DAS)





## High School Equivalency for Test Takers

### Resources

- Missouri HSE Identification Requirements with Attestation Letter
- Missouri HSE Testing Center Policies
- Missouri HSE Test Fee Assistance Resources
- GED® Blog - Get tips and best practices for succeeding on the GED® exam 
- GED® - What to Expect on Test Day 
- HiSET® - Test Day Checklist 
- HiSET® - Exam Test Prep Resources 

## College and Career Readiness

- Adult Education & Literacy (AEL)
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DESE Application Sign-In (DAS)



# HSE Website Overview



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## High School Equivalency (HSE) Accommodations

### For the GED® Test

GED Testing Service provides reasonable and appropriate accommodations to individuals with documented disabilities who demonstrate a need for accommodations. Test accommodations are individualized and considered on a case-by-case basis. All accommodation requests are processed and approved through [GED® Testing Accommodations](#) .

The Missouri HSE Office does not process or approve accommodations.

#### Quick Links:

[GED Accommodations FAQ](#)

[Request Accommodations](#)

GED® Contact: [accommodations@GED.com](mailto:accommodations@GED.com)



### For the HiSET® Test

PSI Services is committed to serving individuals with disabilities and health-related needs by providing services and reasonable accommodations that are appropriate given the purpose of the test.

All accommodation requests are processed and approved by [PSI Accommodations](#) .

The Missouri HSE Office does not process or approve accommodations.

#### Quick Links:

[HiSET Accommodations](#)

[Request Accommodations](#)

PSI Services contact: [eaalerts@psonline.com](mailto:eaalerts@psonline.com) or 1-800-367-1565 x6750

**HiSET**

## College and Career Readiness

- [Adult Education & Literacy \(AEL\)](#)
- [Career and Technical Education](#)
- [Curriculum](#)
- [High School Equivalency](#)
- [Lifesmarts](#)
- [MO LEAP](#)
- [Missouri Career Pathways](#)
- [School Counseling](#)
- [Student Health and Wellness](#)



[Administrative Memos](#)



[Webinars](#)



[DESE Application Sign-In \(DAS\)](#)

Missouri  
**HSE**

<https://dese.mo.gov/college-career-readiness/high-school-equivalency/high-school-equivalency-hse-accommodations>





## High School Equivalency Age Waivers

### Age Waiver Application

Missouri citizens (with a Missouri mailing address) less than 17 years of age interested in taking a state-approved High School Equivalency (HSE) examination at a test center or less than 18 years of age interested in taking a state-approved HSE examination at home/secure location must apply for an age waiver by completing and submitting the **Missouri HSE Test Age Waiver Application**. Requirements for applying for an HSE Age Waiver are listed below under HSE Age Waiver Policy.

Follow these steps to request an age waiver:

1. **Create an Account:** Create a student account for **GED** or **HISET**. Your GED ID# or your HISET ID# is required to complete the **Missouri HSE Test Age Waiver Application**.
2. **Complete the Missouri HSE Test Age Waiver Application:** Please read it carefully! If none of the listed conditions in the age waiver apply, you cannot be approved and must wait to test until you are 17 years of age.
3. **Submit:** Submit the **Missouri HSE Test Age Waiver Application** AND any necessary transcripts to [hse@dese.mo.gov](mailto:hse@dese.mo.gov) or mail to Missouri Department of Elementary and Secondary Education, High School Equivalency Office, P.O. Box 480, Jefferson City, MO 65102.

### HSE Age Waiver Policy

- Per **Missouri HSE Rule 5 CSR 20-200.310**, one of the following conditions must be met for an HSE age waiver to be approved. Please note that, by law, these are the only conditions under which an age waiver can be approved. **If none of the conditions apply, the student cannot be approved and must wait to test until the age of 17.**
  1. Be currently enrolled in school and qualify as a participant in an approved Missouri Option Program for at-risk youth;
  2. Be withdrawn from school, have successfully completed 16 units of credit toward high school graduation, and have written confirmation of course completion from the superintendent of schools where the most recent high school graduation credits were earned; or
  3. If home schooled, have met the requirements of **Section 167.031, RSMo** for course instruction (including 1,000 hours of instruction) and have written permission of the parent or legal guardian.
- Missouri citizens **less than 18 years of age** interested in taking the HISET® at **home or a secure location** must apply for an age waiver due to being a minor and being monitored by an (adult) online proctor. GED® test takers less than 18 years of age interested in taking the GED® online proctored exam must have a parent or legal guardian available at the beginning of the exam to provide permission for the tester to be monitored by an (adult) online proctor.
- **High School Transcript(s):** For those applying as a **withdrawn high school applicant less than 17 years of age**, you must submit a copy of your high school transcript(s) in addition to the application.

## College and Career Readiness

- **Adult Education & Literacy (AEL)**
- **Career and Technical Education**
- **Curriculum**
- **High School Equivalency**
- **Lifeskills**
- **MO LEAP**
- **Missouri Career Pathways**
- **School Counseling**
- **Student Health and Wellness**



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# HSE Website Overview



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## High School Equivalency (HSE) Frequently Asked Questions

### FAQs from the Test Publishers:

	
<a href="#">GED FAQs for Testers</a>	<a href="#">HiSET FAQs for Testers</a>
<a href="#">Your GED Scores</a>	<a href="#">Your HiSET Scores</a>
	<a href="#">HiSET Test Taker Bulletin</a>

### FAQs from the Missouri HSE Office:

#### HSE Records:

##### Does the Missouri HSE Office have a copy of my certificate/transcript?

No, we do not keep any tester documents. If you are looking for a copy of your High School Equivalency certificate/transcript, go to [DiplomaSender.com](#) and create an account. You can also contact DiplomaSender directly by starting a chat at [DiplomaSender.com](#) or calling 1-855-313-5799.

##### Can I combine GED® and HiSET® subtest scores?

Yes, effective August 1, 2023, Missouri HSE candidates are able to combine current-series GED® and HiSET® subtest scores through DiplomaSender's **TotalTranscript**™ feature to achieve an HSE credential. Candidates may take subtests for either exam in any order. Passing scores will remain the same, 145 minimum per subtest for GED® and a minimum score of 8 and an average of 9 for HiSET® (minimum 2 for the essay on HiSET® Language Arts Writing). Candidates wishing to utilize the TotalTranscript™ feature will be responsible for paying all fees for both exams.

##### How long are my GED® and HiSET® subtest scores valid?

GED® and HiSET® subtest scores remain valid and do not expire in Missouri until there is a replacement or major re-write of the exam. GED® subtest scores prior to January 1, 2014 are no longer valid for use in obtaining a future HSE credential.

## College and Career Readiness

- Adult Education & Literacy (AEL)
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<https://dese.mo.gov/college-career-readiness/high-school-equivalency/hse-frequently-asked-questions>


# HSE Website Overview




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## Order High School Equivalency Certificates & Transcripts

The Missouri Department of Elementary and Secondary Education (DESE) partners with DiplomaSender (DS) to provide high school equivalency (HSE) data management and HSE document processing services.

- DESE no longer processes requests for official HSE documentation. HSE documentation requests sent to DESE will not be processed.
- All HSE documents (certificates, transcripts, letters of verification) are only available through **DiplomaSender.com** .

**Test takers have access to self-service ordering through DiplomaSender.com** .

**Test takers:** contact DS customer service with your questions: Chat via **DiplomaSender.com** .

## College and Career Readiness

- **Adult Education & Literacy (AEL)**
- **Career and Technical Education**
- **Curriculum**
- **High School Equivalency**
- **Lifesmarts**
- **MO LEAP**
- **Missouri Career Pathways**
- **School Counseling**
- **Student Health and Wellness**



**Administrative Memos**



**Webinars**



<https://dese.mo.gov/college-career-readiness/high-school-equivalency/order-high-school-equivalency-certificates-transcripts>

# HSE Website Overview



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## High School Equivalency Testing Centers

### How to Become an Approved Missouri HSE Testing Center

Per **Missouri Rule 5 CSR 20-200.310 Administration of High School Equivalence Program**, the Department of Elementary and Secondary Education approves testing centers to administer any State Board-approved high school equivalency (HSE) examination based on geographic need and testing volume.

Prior to administration of any HSE exam, testing centers must first be approved by the Department and must also meet the requirements of the test publisher for any HSE exams the testing center selects (e.g., the GED® or HiSET®). Follow these steps to become approved to administer HSE exams:

1. **Complete the Missouri HSE Testing Center Application and submit site photos:** The Department approves and determines need for a new testing site based on geographic location and testing volume in the region.

- **GED® Testing Centers**
- **HiSET® Testing Centers**

2. **Apply with the test publisher:** After your application with the Department has been approved, choose which HSE exam(s) you want to provide and begin the application process with the test publisher. The individual test publishers determine the ability of a testing center to meet all requirements to administer the selected HSE exam. Requirements vary by test publisher.



- **Pearson VUE application** - for GED® test
- **PSI application** - for HiSET® test



3. **Begin testing!** Once you have met all the requirements of the test publisher, you are ready to begin administering your HSE exam(s)!

## College and Career Readiness

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- **Missouri Career Pathways**
- **School Counseling**
- **Student Health and Wellness**



Administrative Memos



Webinars



DESE Application Sign-In (DAS)

## Resources


- **Missouri HSE Testing Center Policies**
- **Missouri HSE Identification Requirements with Attestation Letter**
- **Missouri HSE Testing Center Chief Examiner Change Form**
- **Missouri HSE Testing Center Staff Change Procedures**
- **DiplomaSender Contact Cards**

<https://dese.mo.gov/college-career-readiness/high-school-equivalency-test-centers>





## High School Equivalency Resources

- **Missouri High School Equivalency Test Fee Assistance Resources**
- ~~Missouri Adds a Second High School Equivalency Test Option~~
  - Read the **HSE news release here**.
- **Missouri High School Equivalency Test Taker Report**
  - **FY21-FY23 Missouri High School Equivalency Test Taker Report**
  - **FY22-FY24 Missouri High School Equivalency Test Taker Report**
- **US Department of Education Dear Colleague Letter**
  - Information from the US Department of Education to institutions of higher education regarding state-authorized examinations that the state recognizes as the equivalency of a high school diploma. This **US Department of Education Dear Colleague Letter**  addresses the 2014 version of the GED® and other HSE exams, such as HiSET®, that emerged at that time.



Missouri High School Equivalency (HSE) Test Fee Assistance Resources

Test Fee Assistance Program	Eligibility Requirements	Contact Phone Number	Contact Email Address	Website Address
Community Action Agency of St. Louis County (CAASTLC)	The test-taker must be an at-risk young adult aged 17-24.	314-446-4412	<a href="mailto:aahern@caastlc.org">aahern@caastlc.org</a>	<a href="http://caastlc.org">caastlc.org</a>
CSBG-Delta Area Economic Opportunity Corporation (DAEOC) Adult Education & Job Training Center	The test-taker must be aged 18 or older and at or below 200 percent of <a href="#">the poverty guidelines</a> .	573-379-3851 ex 102	<a href="mailto:amurphy@daeoc.com">amurphy@daeoc.com</a>	<a href="http://daeoc.com">daeoc.com</a>
East Central Area Literacy Council	The test-taker must be enrolled in an Adult Education & Literacy class in Franklin, Gasconade, Crawford, Phelps, or Montgomery Counties. Students must complete practice tests for the sections of the test being paid for on their behalf and be referred by their instructor.	844-322-4235	<a href="mailto:alice.whalen@ecaliteracy.org">alice.whalen@ecaliteracy.org</a>	<a href="http://ecaliteracy.org">ecaliteracy.org</a>

## College and Career Readiness

- **Adult Education & Literacy (AEL)**
- **Career and Technical Education**
- **Curriculum**
- **High School Equivalency**
- **Lifesmarts**
- **MO LEAP**
- **Missouri Career Pathways**
- **School Counseling**
- **Student Health and Wellness**



<https://dese.mo.gov/college-career-readiness/high-school-equivalency-resources>

# HSE Website Overview



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## High School Equivalency Contacts

### Missouri Department of Elementary and Secondary Education

High School Equivalency Office

[hse@dese.mo.gov](mailto:hse@dese.mo.gov)

573-751-1249

*The Missouri HSE Office does **NOT** provide any HSE documents. Certificates, transcripts, and verifications must be **ordered through DiplomaSender** .*

### DiplomaSender

Register for an account: [DiplomaSender.com](https://diplomasender.com)

To order HSE certificates & transcripts:

- Call or chat M-F 9 a.m.- 6 p.m. CT
- 855-313-5799

To order education verifications or Third Party requests:

- [thirdpartysupport@diplomasender.com](mailto:thirdpartysupport@diplomasender.com)

### GED® (GED Testing Service)

[GED.com](https://ged.com)

[help@GED.com](mailto:help@GED.com)

877-EXAM-GED (877-392-6433)

Español: 877-450-3276

M-F 8 am-5 pm CT

### HiSET® (PSI Services)

[HiSET.org](https://hiset.org)

[HiSETsupport@psionline.com](mailto:HiSETsupport@psionline.com)

855-MyHiSET (855-694-4738)

M-F 6:30 am-5 pm CT and

S-S 8 am-4:30 pm CT

## College and Career Readiness

- Adult Education & Literacy (AEL)
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- Lifeskills
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- Missouri Career Pathways
- School Counseling
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Administrative Memos



Webinars



DESE Application Sign-In (DAS)

<https://dese.mo.gov/college-career-readiness/high-school-equivalency-contacts>

# Q & A Session



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## Missouri High School Equivalency Office

Email: [hse@dese.mo.gov](mailto:hse@dese.mo.gov)

Phone: 573-751-1249 or 573-751-1248

Web: [hse.mo.gov](http://hse.mo.gov)